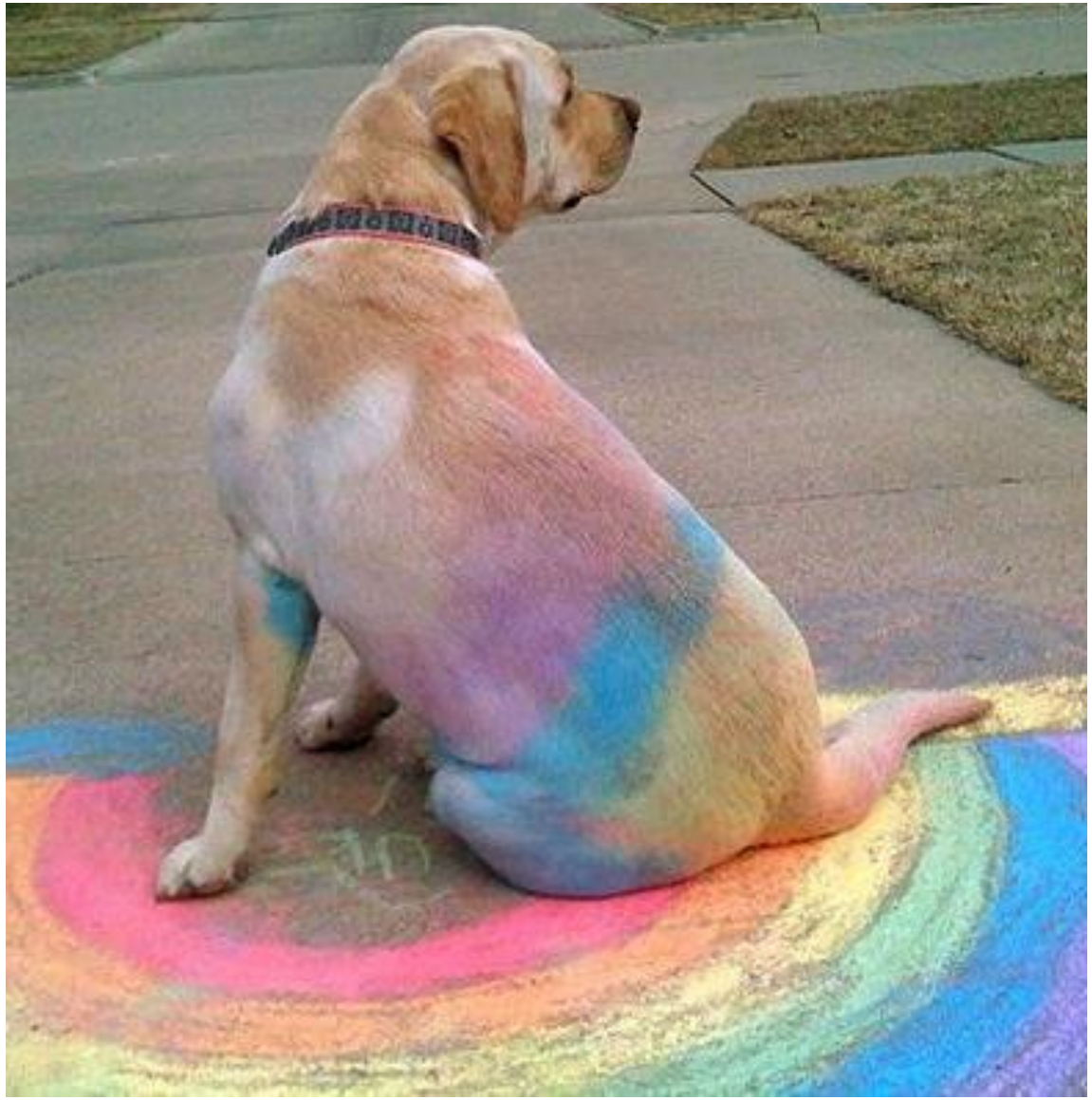
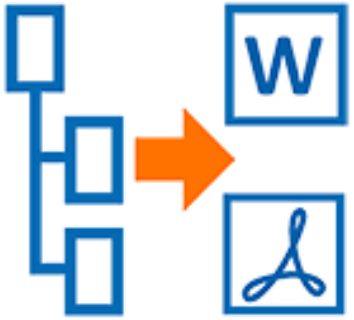


METAINF

The Power of Connection



Content Exporter for Confluence

Email This Issue

Bug Watcher Notifications

Advanced Children Display for Confluence

Vendor Sales Reports

ODOO Connector for Confluence

info@meta-inf.hu
meta-inf.hu

Email This Issue

Email collaboration and email service desk made easy - send and receive emails with support for external users

info@meta-inf.hu
meta-inf.hu

The Main Concepts

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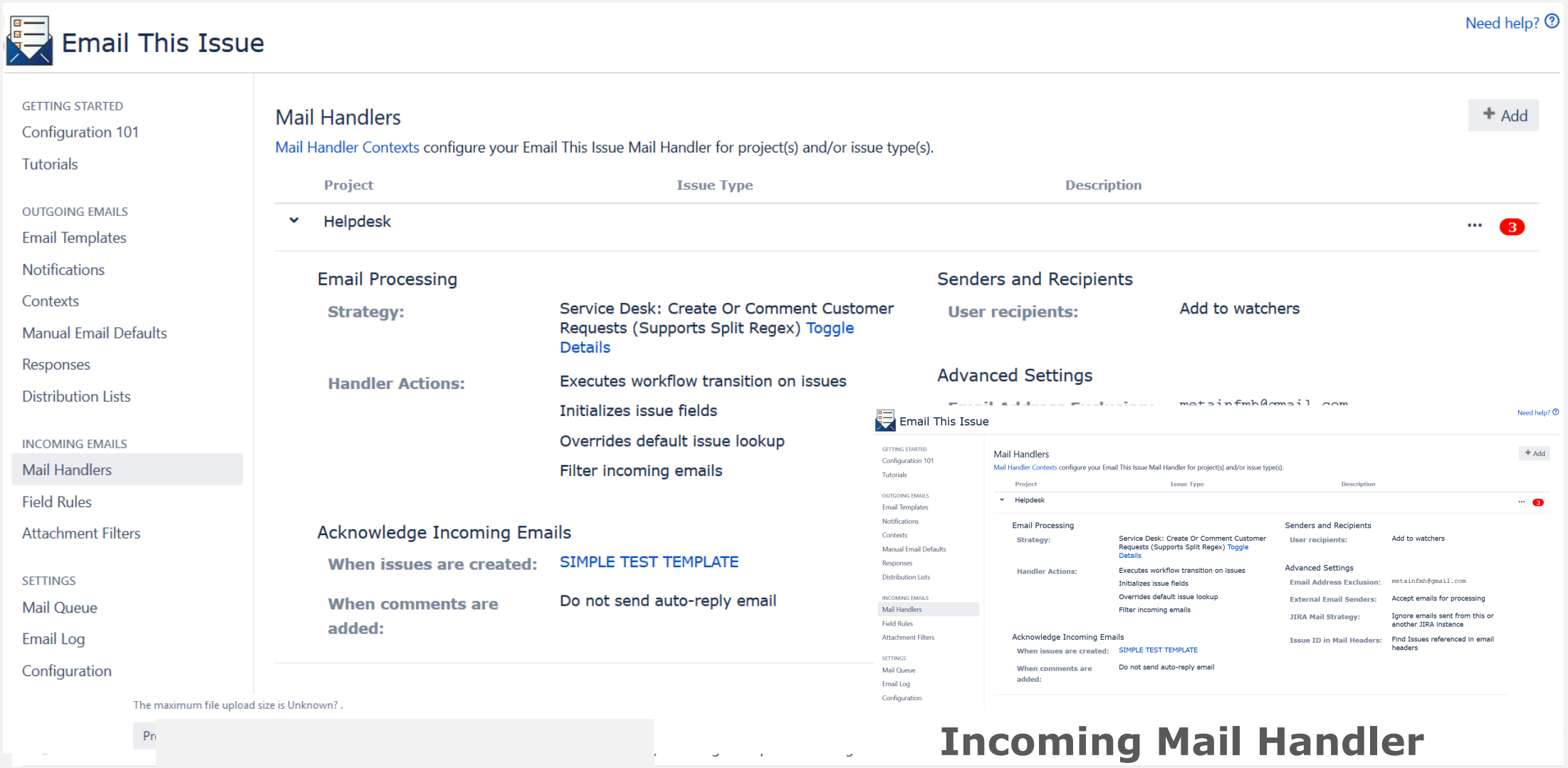
meta-inf.hu

[illegible]



Incoming Mail Handler

info@meta-inf.hu
meta-inf.hu

Popular Use Cases

info@meta-inf.hu
meta-inf.hu

info@meta-inf.hu
meta-inf.hu

Email This Issue

Here you can compose and send the issue details in email

Recipients (To): Reporter

CC

Email Template: Game1: Success

Subject: Success! Thank you for playing with us!

Body:

Style | File | Edit | View | Insert | Format | Tools | Table | Formats | serif | 14px

This is an outgoing email.

P 5 WORDS POWERED BY TINYMCE

Attach more files: Browse... No files selected.

Select or drag-and-drop files here to attach to the outgoing emails. The files will be attached to the issue as well.

The maximum file upload size is Unknown? .

Preview | Send & Remember settings | Send | Cancel

Email Preview

Attachments:

Email Content (what the email will look like)

Alexandra Terek **has just modified this issue**

Helpdesk / DSDLH-139

comment test

Issue Type:	Task
Priority:	Medium
Status:	PENDING
Reporter:	Alexandra Terek
Created:	10/May/19 11:33 AM
Updated:	13/May/19 10:16 AM
Environment:	

Send & Remember settings | Send | Close

Configure Notification Event

You are configuring notification event for the **Jira day notifications** notification template.

Event Types:* Issue Updated ×

Template: Jira day Issue Updated template

Description:

Describe the purpose of this notification event

Order: 1

Enter the order number for this event.

When you have multiple notifications for the same issue event, this attribute determines the order in which event notifications are evaluated.

The first event notification whose JQL or Changelog filters match the issue is executed, the rest is discarded.

Conditions

Notifications are sent only if all configured conditions are met.

Issue matches (JQL): line:1character:1 Syntax Help

Enter a JQL query fragment to limit the Context to issues matching this criteria.

Fields changed: How much is the fish? ×

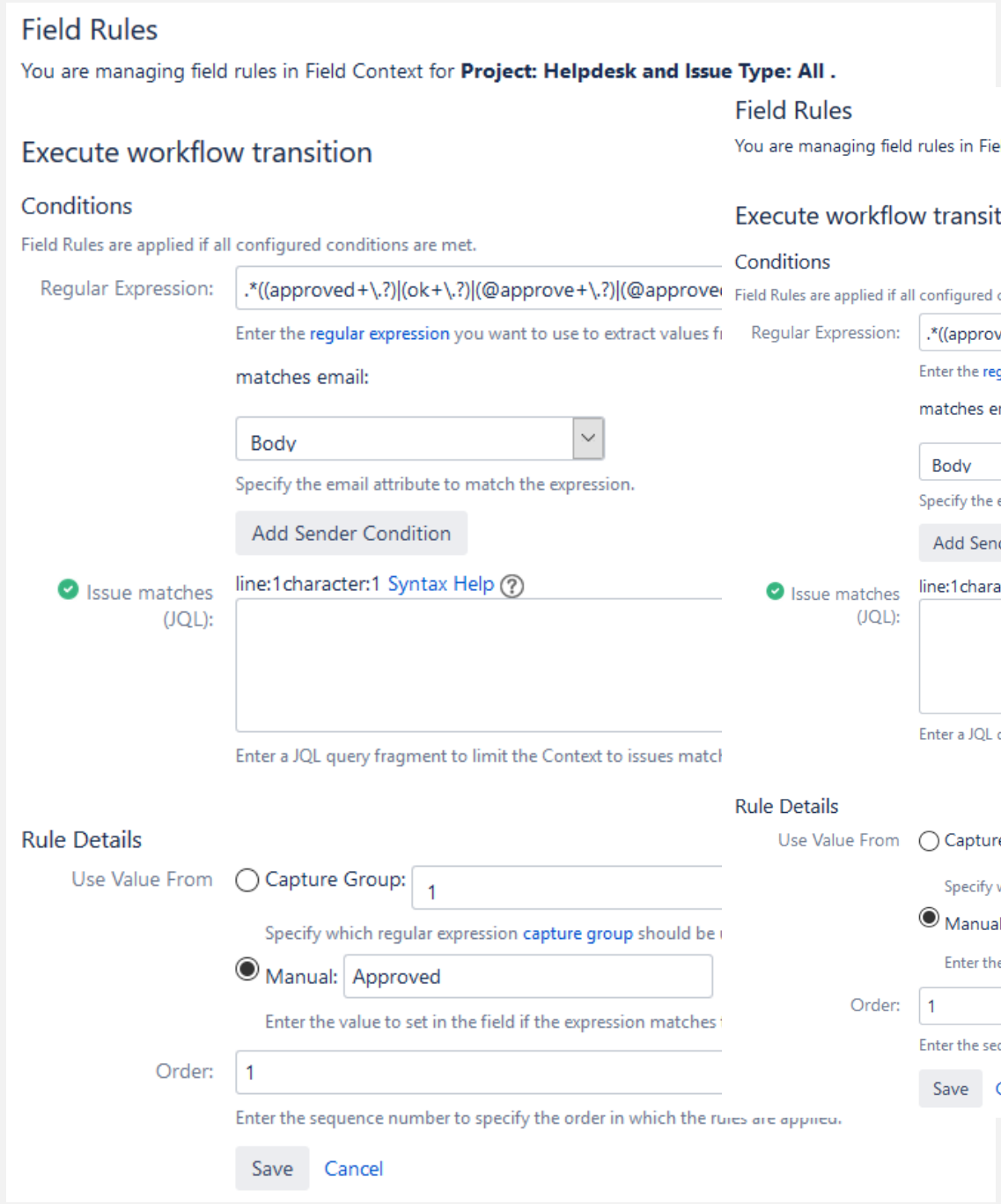
Select the fields you want to limit the notifications for. Notifications for the events selected above will be sent if at least one of the selected fields has changed during the operation.

Comment is: No comment or any kind of comment

Optional condition on comments if available in the action

Actor is: Anyone

Optional condition on the person who performed the action



Field Rules

You are managing field rules in Field Context for **Project: Helpdesk and Issue Type: All .**

Execute workflow transition

Conditions

Field Rules are applied if all configured conditions are met.

Regular Expression: .*((approved+\.?)|(ok+\.?)|(@approve+\.?)|(@approve

Enter the regular expression you want to use to extract values fr

matches email:

Body

Specify the email attribute to match the expression.

Add Sender Condition

Issue matches (JQL): line:1character:1 Syntax Help

Enter a JQL query fragment to limit the Context to issues matcl

Rule Details

Use Value From ◯ Capture Group: 1

Specify which regular expression capture group should be

◉ Manual: Approved

Enter the value to set in the field if the expression matches

Order: 1

Enter the sequence number to specify the order in which the rules are applied.

Save Cancel

Field Rules

You are managing field rules in Field Context for **Project: Helpdesk and Issue Type: All .**

Execute workflow transition

Conditions

Field Rules are applied if all configured conditions are met.

Regular Expression: .*((approved+\.?)|(ok+\.?)|(@approve+\.?)|(@approved+\.?)|(@ok+\.?))

Enter the regular expression you want to use to extract values from email body.

matches email:

Body

Specify the email attribute to match the expression.

Add Sender Condition

Issue matches (JQL): line:1character:1 Syntax Help

Enter a JQL query fragment to limit the Context to issues matching this criteria.

Rule Details

Use Value From ◯ Capture Group: 1

Specify which regular expression capture group should be used to extract the value.

◉ Manual: Approved

Enter the value to set in the field if the expression matches the email attribute.

Order: 1

Enter the sequence number to specify the order in which the rules are applied.

Save Cancel

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meta-inf.hu

What the future holds

info@meta-inf.hu
meta-inf.hu

Thank you for your attention!

Join us at our booth for more information and live support!